

Riddle Dating Service

About this Privacy Policy

Privacy Policy is a document describing the rules of processing of users of our application data. Data confidentiality is very important for us. As we are responsible for your data, we have developed this document to protect your data while our application process it. You should read this privacy policy because it will tell you what data we collect and how we collect it, how we use it, who we share it with, how you can access and update such information, how we protect the information.

The full legal bit

We know that other people's use of your personal data is a big concern for social network users, so we have developed this privacy policy (the "**Policy**") to let you know how we use personal data.

Our Policy applies to your use of mobile application of Riddle Dating Service ("Riddle" which includes the mobile app (the "App")). We suggest you read it in conjunction with our Agreement of Use (the "Terms"). When you access or use the App, you agree to our Privacy Policy and you consent to our collection, storage, use and disclosure of your personal data as we've set out in this Policy. You can withdraw your consent at any time. Depending on your jurisdiction you can do it either by using special option in your profile or by addressing to our support team from your profile. But please note that in this case we will have to delete your profile and you will not be able to use it.

Riddle reserves the right to change our Policy at any time and without notice, so be sure to check this Policy regularly to understand how we use your personal data.

IF YOU DO NOT ACCEPT AND AGREE WITH OUR PRIVACY POLICY THEN YOU MUST NOT ACCESS OR USE THE APP.

1. App users

What information does Riddle collect if I decide to register with the App or use some of the features?

To register with the App you will have to complete our online registration form and create your user profile (the "Profile"). We will ask you to provide us with information about you such as your name, your email address or your phone number, your gender, your date of birth, your sexual orientation, your location details. You also have the opportunity to provide other details about yourself, but these are optional. Because you control your user profile, these details are available to you at any time by accessing your "Profile" page, which gives you the chance to correct or update (other than gender, age and sexual orientation) your information at any time by just logging in to the App.

What information does Riddle collect about me if I'm under 18?

You can only register with Riddle or use its features if you're aged 18 or over. That means Riddle does not knowingly collect any information about children, minors or anyone under the age of majority. Nor do we knowingly market to children, minors or anyone under the age of 18. If you are less than 18 years old, we request that you do not submit information to us. If we become aware that a child, minor or anyone under the age of 18 has registered with us and provided us with personal data, we will take steps to terminate that person's registration and delete their Profile information from Riddle.

What does Riddle collect about me if I use Riddle Dating Service?

When you use the App, we will collect your location information. That information helps us identify your physical location so that it can be displayed and shared with other members choosing to use "near me" option.

We also collect the data that you add to the App yourself, such as your photos, your description in "About me" and other information you add or upload.

We also store your contact list, your chat history, your Favourites and Ignored users, sent and received messages and other information about your actions with our App. We use this data to make your communication through the App more convenient.

When you use Riddle, we collect certain technical information about your computer or mobile device as well as statistic data about your use of our services. We use this information to improve our App.

What's collected from me if I use Riddle's premium services?

When you take advantage of Riddle's premium features, we collect financial information necessary to process your payments, such as the fact of payment, the service ordered by you and time of payment.

Please note that we do not store any credit card or other payment card details.

Does Riddle collect any other personal data about me?

If you contact our Support team, we will receive the information you send, and we will keep the history of your query. We will keep records of our communications with you, including any complaints that we receive from you about other users (and from other users about you).

If I put other information about me to the App, what does Riddle do with it?

Riddle is designed to make it easy for you to find, connect and interact with other members of Riddle by posting information about yourself.

When using the App you should assume that anything you post or submit will be publicly viewable and accessible, both by Users of the

App. We recommend and encourage you (and all our members) to think carefully about the information they disclose about themselves. We also do not recommend that you put email addresses, URLs, instant messaging details, phone numbers, full names or addresses, credit card details, national identity numbers, drivers' license details and other sensitive information in your Profile which is open to abuse and misuse. Please be careful about posting sensitive details about yourself on your Profile such as your religious denomination and health details. While you may voluntarily provide this information to us when you create your Profile, including your sexual preferences and ethnic background, there is no requirement to do so. If you choose to add or upload such information you understand that by this act you manifestly make this data public and we may process it in accordance with this Policy. Please remember that photographs that you post on Riddle may reveal these kinds of sensitive personal data. Where you do upload and choose to tell us sensitive data about yourself, you are explicitly consenting to our processing your information and making this public to other users. When you post information about yourself or use the messaging, the amount of personal data you share is at your own risk. If you post anything that is inconsistent with our Terms, we reserve the right to terminate your account.

Does Riddle use my personal data for any other purpose?

We use your personal data to resolve disputes, troubleshoot problems and enforce our Terms.

We also use received data get statistic information about usage of our App. For these purposes we may transfer some data to the third parties that are engaged in analytics of mobile applications. Those third parties process that data in accordance with their privacy policies. Those third parties are:

Google

<https://www.google.com/policies/privacy/>

Firebase

<https://firebase.google.com/support/privacy>

Fabric

<https://docs.fabric.io/apple/fabric/data-privacy.html>

Crashlytics

<https://try.crashlytics.com/terms/privacy-policy.pdf>

myTarget

<https://target.my.com/privacy/>

2. Friends and other Riddle users

When I put information about myself on Riddle, what do the other users see?

To ensure you get to meet and communicate as many people as possible on Riddle, other members get to see your user name and any information you post on your Profile, including photos. Any information you choose to provide should reflect how much you want other Riddle members to know about you.

What am I allowed to do with other user's personal data?

Use it to meet new friends and make new contacts! Beware that you may not use other users' personal data for commercial purposes, to spam, to harass, or to make unlawful threats. Riddle reserves the right to terminate the accounts of those who misuse other users' personal data or who otherwise violate the Terms.

3. Third parties

Does Riddle sell my information to other parties?

Not at all. We do not sell or rent out any personal data about you to any third party. Riddle discloses aggregated non-personal data for marketing and promotional purposes. That means we do not disclose any information that could be used to identify you.

Does Riddle disclose my information to other parties?

We may share aggregated information with third parties such as Fabric that includes your personal data (but which doesn't identify you by name directly) such as your gender, geolocation information, IP address, user identifiers, advertising identifiers, and device identifiers together with other information including log data with third parties for industry analysis and demographic profiling.

We also wish to maintain a healthy community, and we will cooperate with all third parties to enforce their intellectual property or other rights. We will also cooperate with law enforcement enquiries from within or outside your country of residence. This may include disclosing your personal data to government or law enforcement agencies, or private parties, when we have a good faith belief that disclosure is required by law or when we, in our discretion, believe that disclosure is necessary to protect our legal rights, or those of third parties and/or to comply with a judicial proceeding, court order, or legal process served on us. In such cases, we may raise or waive any legal objection or right available to us.

4. Data storage

Where is my personal data kept?

Riddle is a global website operating through servers located in a number of countries around the world, including the Russian Federation. If you live in a country with data protection laws, the storage of your personal data may not provide you with the same protections as you enjoy in your country of residence. By submitting your personal data, or by choosing to upgrade the services you use, or by making use of Riddle services, you agree to the transfer of your personal data to, and storage and processing of your personal data in, any such countries and destinations.

5. Security

How does Riddle protect my personal data?

Riddle has implemented reasonable and appropriate security measures to protect and prevent the loss, misuse, and alteration of the information under our control, including your personal data. Riddle uses reasonable security measures to safeguard the confidentiality of your personal data. Our technical experts at Riddle work hard to ensure your secure use of our App.

While we take reasonable precautions against possible security breaches of our App, member database and records no app or Internet transmission is completely secure and we cannot guarantee that unauthorised access, hacking, data loss, or other breaches will never occur. We urge you to take steps to keep your personal data safe and to log out of your account after use.

We cannot guarantee the security of your personal data while it is being transmitted to our App and any transmission is at your own risk. Once we have received your personal data we have procedures and security features in place to try to prevent unauthorised access.

How do I help keep my information secure?

You may not disclose your registration data to any third parties or share it with any third parties. If you lose your registration data or give it out, your personal data may be compromised. If that happens, please report it to Support team. Riddle cannot be held responsible for your failure to keep your registration data secure and failure to do so may violate our Terms.

6. Your rights

How do I change my Profile?

You can review and revise your Profile information at any time. Once you register, you will be able to review and change much of your personal data if you need to.

Users in certain jurisdictions are, in accordance with applicable law, entitled to exercise a right of access to personal data about themselves by asking for a copy of the information we hold about them.

Can I deactivate or delete my Profile?

Users of the Mamba network have the following choices to delete their profile from our database:

1. Send a message via Support;
2. Sign in with your password and delete your profile. These options are available from your “Settings” page.

If you want to stop using your account, it will be deleted. This means that no user will be able to search for you in the App.

To prevent abuse and/or misuse of Riddle by a user following termination or deletion of a profile/account we shall retain such information as we deem in our sole discretion may be necessary to ensure that user does not open a new account and profile in breach of our Terms and to ensure compliance with all laws and regulations.

Warning: Even after you remove information from your profile or delete your account, copies of that information may still be viewable and/or accessed on the Internet to the extent such information has been previously shared with others or copied or stored by other users or to the extent such information has been shared with search engines. We cannot control this, nor do we accept any liability for this. If you have given third party applications or websites access to your personal data, they may retain such information to the extent permitted under their terms of service or privacy policies.

What happens if I do nothing?

As our service is meant for dating, we cannot provide this service not using your personal data. That is why we will process your data until you decide to delete your Profile and for no more than six months after that. However, if you have not signed in to Riddle for three months, we may remove your Profile as part of our data cleansing process.

Your Riddle account is non-transferable and any rights to your profile or contents within your account will be cancelled upon your death.

If you have questions about our Policy or how we collect and use personal data, drop us a line to Support team or send an email to our Data protection officer support@riddle.dating.

This Privacy Policy was last updated on 22 October 2019.